

## Helping good grow

**VOLUME** 

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In 2022, we again took great pride in helping purpose-aligned organisations and individuals do good. Each successful outcome—and there have been plenty—is the result of many factors, not least of which is the trusted working relationships that develop between our people and our clients. 'Expert and empathetic'... 'accessible and helpful'... 'always genuine in their care'... are but a few of the ways clients describe the Moores difference.

**DECEASED ESTATES** 

### Assisting in multiple ways

Our client's father died, leaving a will that named her as sole executor. His estate was significant, with assets across Australia.

After obtaining a grant of probate, Moores attended to everything necessary to finalise and distribute the estate in accordance with the will. Our advice also enabled each beneficiary to receive their inheritance in a way best suited to their individual circumstances.

'Moores explained all the options in a way that I could understand. They kept me informed at every step and their agreed pricing ensured there were no surprises.'

Client

WILL DISPLITES

# Moral duty to stepson

Bernard was a teenager at the time his father remarried. When his father died in 2006, his only asset—a 50% interest in the family home—passed to Bernard's stepmother.

The stepmother subsequently amended her will, leaving everything—including the home—to her biological daughter and grandson; something Bernard and his sister only became aware of when the stepmother passed away 11 years later.

With Moores assistance, Bernard succeeded in challenging his stepmother's will. The proceeding was decided at trial, with the Court agreeing that the stepmother owed Bernard a moral duty, and that he was entitled to provision from her estate.

The sum of money awarded has allowed Bernard to top up his savings, and he can now look forward to a properly funded retirement.

'I knew the situation was going to be complex and needed a law firm that would be in it for the long haul. Three years on and I'm still dealing with the same people. It's been a great comfort, and of great value, to have a team like Moores that is so stable.'

Bernard

#### COMPLEX ESTATES

### Certainty for the future

Daunted by the complexity of their asset structure, our client had been reluctant to deal with estate planning. Upon requesting our assistance, Moores assessed their situation and developed an estate plan that provided clarity and certainty for the future.

'Krista is so professional, and warm and friendly at the same time. She explains things well and has helped us tremendously as we navigate our complex estate planning process.'

Estate Planning Client

#### **DISPUTES**

## Resolving disputes differently

A school client faced a large-scale dispute involving up to three parties. In addition to incurring substantial legal costs, the dispute threatened to delay a critical building project and create significant operational, political, and reputational risks.

Always keen to look at every way possible to resolve disputes, Moores designed a range of strategies for consideration, then supported the client to implement the agreed strategy over a period of several months. As a result, the dispute was quickly resolved and on favourable commercial terms.

'I felt Dan always had my back, which was very reassuring. He quickly understood the school's needs and was not afraid to present suggestions that would cause me to think and reflect. Because of this, I found we achieved a better outcome.'

School Client



# Clarity from complexity

A residential aged care client was presented with a significant development opportunity. Lacking the in-house capabilities required to perform the necessary diligence and negotiations, they called on Moores for advice.

Our plain-English explanations ensured a thorough understanding of the complex documentation and transaction risks. We attended project meetings and negotiated the commercial documents into a more balanced position, acceptable for signing.

Committed to this project for the long haul, we continue to watch the details and answer questions with a constant eye on the big picture.

'Moores are both technically expert at what they do and very considerate: they use layman's terms, not jargon, to ensure we always understand. Working with them gives us confidence, we can relax, there's a genuine relationship there. They have our best interests at heart and that gives us peace of mind.'

Property Client



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#### Saving time, cost, and stress

In 2019, our client separated from her spouse of 26 years, prompting a protracted and contentious settlement dispute over property.

Through patient negotiation and private mediation, we succeeded in achieving a favourable out-of-court settlement; a significant win, under the circumstances, that saved both parties the time, cost, and stress associated with litigation.

'Sarah and Sandra, I have to say I was grateful every day for your combined support. To be honest, I could not have been happier with the outcome that was achieved. I believe we read the mediator better, were on the front foot the whole day and finished with a jointly signed statement of intent.'

Family Law Client

#### NOT FOR PROFIT

### Maintaining standards

Before embarking on a major new appeal, a large charity first wanted to confirm that their proposed fundraising arrangements were appropriate.

Upon review, Moores found inconsistencies in the way the arrangements were described in the draft marketing materials. Our advice on the structure of the fundraising appeal, and the promotional material, ensured both were consistent with the charity's high ethical standards and its legal obligations.

'We felt very confident in the advice provided by Moores and appreciate their expertise in the not-for-profit space. Their responses were always prompt, and their staff were professional and knowledgeable.'

Charity Client

#### SAFEGUARDING

## Strengthening child safety measures

The National Youth Science Forum is a not-for-profit charity that runs immersive, youth-led programs to connect young Australians with diverse science and technology futures.

Moores helped them strengthen their approach to child safety across Australia, and regularly reviews their policies and procedures to ensure they are up to date and relevant.

'The value of working with Moores is their specialisation in child safety. It can be emotionally challenging work and they are genuinely passionate about it. Each state and territory has different legislation and it is so important to get it right. Nothing is too hard for Moores; they are always prompt and accessible.'

Dr Melanie Bagg, Chief Executive Officer National Youth Science Forum

#### **EDUCATION**

## Responding to legislative change

Moores assisted a leading university to understand and implement key child safety initiatives in response to new legislation.

We began by spending time with the client to gain a complete understanding of their unique context, objectives, and requirements. Armed with that insight Moores then distilled the complex regulations into clear, workable action items tailored to that context.

'Cecelia was really knowledgeable, highly organised, and extremely patient—as well as very commercial and pragmatic.'

University Client

TESTIMONIAL:
AGED CARE AND RETIREMENT LIVING
BUILDING CONTRACTS AND
CONSULTANCY AGREEMENTS

# An extension of our organisation

'Moores have been a delight to work with, they are responsive and their fees competitive. There are no big egos, they are almost an extension of our organisation. It is a good relationship, they understand not-for-profits. I can rely on them and trust their advice.'

Nick Mason Project Manager Benetas



#### **HERE FOR GOOD**

We are a values-driven law firm, here for like-minded organisations, causes and individuals. Our passionate, service-focused experts empower clients through smart, innovative solutions.

We are Moores, and we're here for good.

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